

Delivering Sustainable Facilities Management through project based training and learning

Achieve Energy Efficiency, Cost Savings & Occupant Satisfaction

ABS consulting, in collaboration with London South Bank University, has developed a new interactive learning experience that gets straight to the heart of Sustainable FM through project based training, mentoring and shared experience.

“Focusing on occupant needs and on sustainable operation together, provides a winning strategy for facilities managers and the businesses they serve.”

Jim Ure, Managing Director ABS consulting

Introduction - Addressing the facilities management challenge

As business leaders step up the corporate response to the sustainability agenda, facilities managers will increasingly be asked to deliver a support service that is both broader and deeper than ever before, often with continuing demand for cost reduction.

Sustainable FM is:

A Facilities Management process that optimises financial, environmental and social factors in support of the primary purpose of the organisation.

FM is now recognised as a service that supports the people who deliver the core business and the boardroom aspirations for improved corporate social responsibility (CSR). CEOs are asking: *Do our facilities and non-core activities adequately reflect our market position and desired reputation? Do we walk the talk?*

Facilities managers are increasingly finding themselves taking a central role in responding to the CSR agenda, driven by new regulation such as the Carbon Reduction Commitment (CRC). They are required to deliver greater value at lower cost while limiting carbon emitted to that needed to deliver or exceed the business goals. With the application of Sustainable FM they can deliver these requirements simultaneously: e.g. using less resources, improving the working environment and reducing all forms of waste in pursuit of more sustainable operation. To identify the best solutions, it is crucial that all costs and benefits are analysed on a whole life-cycle basis in order to determine their true value.

Sustainable FM is not a cost burden but a cost benefit. If the costs are greater than the benefits, it is not Sustainable FM.

Development Programme

This new development programme will be delivered over a period of four months and will include the following elements:

- One day of intensive **training and facilitated learning** in each month of the programme
- **Mentoring support** throughout the four months to assist with the strategy development and implementation for each delegate's Employer/ Sponsor
- A **presentation day** where delegates present their project to an invited audience that will include Employers and Sponsors. A prize will be awarded for the project that best demonstrates the benefit and value of Sustainable FM.

Delegates will be expected to contribute to the group through active participation on each of the four facilitated learning days. They will be required to undertake a project for their Employer/Sponsor that will demonstrate the business benefits of Sustainable FM. Where a delegate is unable to offer a project from an employer or other source, ABS consulting will assign them to a sponsor's project. The course is intended to deliver real and measurable value for each delegate and their Employer/Sponsor, therefore, significant delegate involvement and commitment outside the four dedicated training days will be required.

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Benefits

On conclusion of the programme it is intended that delegates will:

- ✓ have developed the business case for sustainable FM in their organisation
- ✓ have implemented sustainable FM to a part of their organisation that will have achieved some quick wins to demonstrate its value
- ✓ be able to set realistic and challenging benchmarks that will deliver a virtuous circle of continuous improvement to a predetermined programme
- ✓ understand the main drivers for sustainability and the substantial financial support and incentives that are available
- ✓ be prepared to effect fundamental and incremental change through reasoned argument based on the business benefits of sustainability
- ✓ implement performance based service provision and select service partners that are compatible with the culture of the organisation they serve
- ✓ have a green and businesslike understanding of what sustainable FM can offer to their organisation and to the community it serves.
- ✓ have developed the skills and knowledge to be able to prepare and implement a Carbon Reduction Strategy

Programme Content

This intensive programme provides training and insight into current thinking and practice on the key aspects of FM where the quest for sustainability can be supported, and value enhanced. The course will include:

- The business case for Sustainable FM
- Carbon and Energy Management (CEM) policy and strategy
- Optimum operation by the application of Continuous Commissioning (ConCom)
- Performance based operation and maintenance
- Determining and avoiding risk
- Occupant feedback and Post Occupancy Evaluation (POE)
- Waste reduction and recycling
- Carbon Footprinting – property, transport and procurement
- Carbon and energy regulations compliance

Delegate Selection

Delegates will be selected from as wide a background as possible across the supply chain. The course will be limited to a maximum of 20 delegates and if oversubscribed, selection will be based on achieving maximum diversity across sectors and the supply chain.

Who should enrol: Facilities Managers, and those responsible for the design, management or operation of facilities, who are committed to the delivery of sustainable support services by a process that will reduce operating cost, reduce environmental impact and improve occupant well-being.

Fee: £6,000 + VAT